

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Haeberle et al. Examiner Woo, Isaac M.  
Serial. No. 10/628,978 Art Unit: 2166  
Filed: 7/28/2003 Docket No.: 2003P11251US  
For: Method and System for Obtaining Service Related  
Information About Equipment Located at a Plurality of Sites

Commissioner for Patents  
P.O. Box 150  
Alexandria, VA. 22313-1450

**RESPONSE**

The Final Office Action issued September 29, 2006 and the advisory action dated October 19, 2006 have been reviewed and the comments of the U.S. Patent and Trademark Office have been considered. Please reconsider the application in view of the following amendments and the remarks hereinafter. The period for replying to the Office Action extends through January 19, 2007.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.